

## STANDARD EUROPEAN CONSUMER CREDIT INFORMATION

### 1. Identity and contact details of the creditor

Creditor	Nordea Finance Finland Ltd
Address	Aleksis Kiven katu 9, Helsinki, FI-00020 NORDEA
Web address	nordearahoitus.fi

### 2. Description of the main features of the credit product

The type of credit	Finnair Plus Mastercard, continuous credit
The total amount of credit <i>This means the ceiling of the total sum made available under the credit agreement.</i>	EUR 2 000 – 10 000
The conditions governing the drawdown <i>This means how and when you will obtain the money.</i>	The creditor opens the granted credit for the customer's use after a favourable credit decision. The credit will be available after the borrower has received the card.
The duration of the credit agreement	The credit linked to the card is valid until further notice.
Instalments and, where appropriate the order in which instalments will be allocated	You will have to pay the following:  The credit is repaid in monthly instalments that include interest on the outstanding principal and amortisation of the principal. The amount of the monthly instalment is an agreed percentage of the capital balance of the credit at the time of invoicing.  For instance, if EUR 1 500 has been spent of the credit and the amortisation percentage is three (3), the monthly instalment is EUR 45.  Other fees subject to the agreement must be paid in connection with the monthly instalment on the agreed due date.
The total amount you will have to pay  <i>Refers to the amount of the loan principal, interest and other expenses related to your credit, if any.</i>	The total amount of credit depends on the use of the credit, its repayment and the validity of the credit agreement.  The estimated total payable credit amount, if, for example, the credit amount is EUR 1 500 and with interest and costs EUR 1 689 as (June 2019) and the charges and fees remain unchanged during the entire credit period and that the credit is repaid in 12 equal monthly instalments. The annual fee and price of the paper invoice are included in the calculation.
Sureties required <i>Here is a description of the surety that you must give in connection with the credit agreement.</i>	The credit is basically unsecured.

### 3. Costs of the credit

The borrowing rate or, if applicable, different borrowing rates which apply to the credit agreement	At the beginning of the credit relationship, the borrowing rate is the 3-month Euribor rate (reference interest rate) quoted on the first banking day of the month the credit application was signed, added with 11,5 %.  If the reference interest rate of the current month has not been quoted, the reference rate quoted on the first banking day of the previous month is applied.  The value of the reference rate is revised on the interest revision dates in accordance with the terms of the credit account.
Annual percentage rate of charge (APR)  <i>This is the total cost expressed as an annual percentage of the total amount of credit. The APR is there to help you compare different offers.</i>	The APR, with expenses included, is 24,9 %.  The calculation is based on a credit of EUR 1 500 in use, the three-month Euribor (June 2019) and it includes the annual fee for the principal card EUR 60,00 and price of the paper invoice EUR 3,00.

<p>Is it compulsory, in order to obtain the credit or to obtain it on the terms and conditions marketed, to take out</p> <ul style="list-style-type: none"> <li>- an insurance policy securing the credit, or</li> <li>- another ancillary service contract?</li> </ul> <p><i>If the costs of these services are not known by the creditor, they are not included in the APR.</i></p>	<p>No No</p>
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## Related costs

<p>Other costs related to a card or credit agreement</p>	<p>Fees charged for the credit The annual fee is EUR 60,00 Printed credit card invoice is EUR 3,00 per invoice.</p>
<p>Preconditions under which the above-mentioned costs related to the credit agreement can be changed</p>	<p>In connection with the monthly instalment, the creditor is entitled to charge and debit fees and charges to the borrower subject to the credit agreement and Nordea's currently valid tariff.</p> <p>The creditor is entitled to revise the fees and charges related to the credit and the card in accordance with the credit account terms and Nordea's card terms.</p> <p>The creditor sends the borrower a notification of a revision in the prices in accordance with the terms mentioned above. The amendment enters into force at a time stated by the creditor; however, two (2) months from sending the notification to the borrower at the earliest.</p> <p>The agreement continues with the amendment, unless the borrower notifies the creditor in writing or in an electronic manner separately agreed on that he or she does not approve of the amendment.</p>
<p>Costs in the case of late payments</p> <p><i>Missing payments could have severe consequences (e.g. forced sale) and make obtaining credit more difficult.</i></p>	<p>Upon a payment default, you are charged annual default interest from the due date up to the payment date in accordance with the Interest Act.</p> <p>Upon delayed payment, the payment reminder is EUR 5,00 per reminder.</p> <p>Moreover, the customer is liable to compensate the bank for other collection costs which are formed of charges and fees, subject to the tariff.</p> <p>If the bank assigns the collection to an attorney, collection agency or other agent, the agent's fees are also included in the collection charges.</p>

## 4. Other important legal aspects

<p>Right of withdrawal <i>You have the right to withdraw from the credit agreement within a period of 14 calendar days.</i></p>	<p>Yes</p>
<p>Early repayment <i>You have the right to repay the credit early at any time in full or partially.</i></p>	<p>Yes</p>
<p>The creditor is entitled to compensation in the case of early repayment</p>	<p>No</p>
<p>Consultation of a credit register <i>The creditor must inform you immediately and without charge of the result of a consultation of a credit register if a credit application is rejected on the basis of such a consultation. This does not apply if the provision of such information is prohibited by European Community law or is contrary to objectives of public policy or public security.</i></p>	<p>When granting and monitoring a credit, the creditor uses the borrower's personal credit information. The credit information is obtained from Suomen Asiakastieto Oy's credit information register.</p>
<p>Right to a draft credit agreement <i>You have the right, upon request, to obtain a copy of the draft credit agreement free of charge. This provision does not apply if the creditor is at the time of the request unwilling to proceed to the conclusion of the credit agreement with you.</i></p>	<p>Yes</p>

## 5. Additional information to be given in the case of distance marketing of financial services

(a) concerning the creditor	
<p>Representative of the creditor in your Member State of residence</p> <p>Address</p> <p>Telephone number</p> <p>Web address</p>	<p>Nordea Bank Abp</p> <p>Satamaradankatu 5, 00020 NORDEA, Finland</p> <p>Tel: +358 (0)200 70000 (local network charge/mobile call charge)</p> <p>nordea.fi/en</p>
Registration	<p>Nordea Finance Finland Ltd is entered in the trade register maintained by the National Board of Patents and Registration under the Business Identity Code 0112305-3.</p> <p>Nordea Finance is engaged in activities referred to in the Act on Credit Institutions. The Ministry of Finance has granted Nordea Finance a licence of a credit institution</p>
Supervisory authority	<p>Nordea Finance Finland Ltd's operations and activities are supervised by:</p> <p>European Central Bank (ECB) Sonnemannstrasse 22 60314 Frankfurt am Main, Germany Tel: +49 69 1344 0 ecb.europa.eu</p> <p>Financial Supervisory Authority Snellmaninkatu 6 / P.O. Box 103, 00101 Helsinki, Finland Tel: +358 (0)9 18351 E-mail: fiva@fiva.fi finanssivalvonta.fi/en</p> <p>Other supervisory authorities for consumer customers are the Consumer Ombudsman, the Finnish Competition and Consumer Authority and the Regional State Administrative Agencies under the Finnish Competition and Consumer Authority:</p> <p>Finnish Competition and Consumer Authority P.O. Box 5 00531 Helsinki, Finland Tel: +358 (0)29 505 3000 (switchboard) kkv.fi/en avi.fi/en</p>
(b) concerning the credit agreement	
Exercise of the right of withdrawal	<p>The borrower is entitled to withdraw from a credit agreement made by giving the creditor a notice of withdrawal within 14 days of receiving notification of an accepted credit application and of the date on which the borrower has received a copy of the agreement and other prior information.</p> <p>A notice of withdrawal can be made within the time limit set</p> <ul style="list-style-type: none"> <li>- by letter to the creditor to the address Nordea Finance Finland Ltd, Vakuudettomat tuotteet, Aleksis Kiven katu 7, VO1125, Helsinki FI-00020 NORDEA ,</li> <li>- at a Nordea branch located in Finland or</li> <li>- in Nordea's netbank service.</li> </ul> <p>The notice of withdrawal must be specific and include at least the following information: borrower's name, personal identity number, credit account number, number of the bank account linked to the card and the borrower's signature.</p> <p>If the borrower uses the right of withdrawal, the borrower is liable to pay the creditor the interest for the time the credit has been at the disposal of the borrower.</p>
The law taken by the creditor as a basis of establishment of relations with you before the conclusion of the credit agreement	Finnish law

<p>Clause on the law applicable to the credit agreement and/or a competent court of law</p>	<p>Any disputes arising from the credit agreement shall be settled at the Helsinki District Court. Consumer customers are, however, entitled to submit disputes to the district court of the Finnish municipality in the jurisdiction of which the customer is domiciled or permanently resident. If the consumer customer does not reside in Finland permanently, the disputes will be settled at the Helsinki District Court. The credit agreement is governed by Finnish law.</p>
<p>Language regime</p>	<p>The borrower has the right to receive the prior information and the agreement terms in the Finnish and Swedish language, and the creditor undertakes to use these languages during the duration of the agreement relationship</p>
<p>(c) concerning redress</p>	<p>Finnish law</p>
<p>Out-of-court complaint and redress mechanisms</p>	<p>If a dispute related to a loan cannot be solved in negotiations between the parties, the consumer may turn to the Finnish Financial Ombudsman Bureau FINE (<a href="http://fine.fi/en">fine.fi/en</a>), which provides independent advice and guidance for customers free of charge. The Finnish Financial Ombudsman Bureau (FINE) and its Banking Complaints Board provide solution proposals in disputes. FINE does not handle disputes that are pending in or have been processed by the Consumer Disputes Board or a court of justice. The easiest way to initiate the handling of a complaint is to send an online contact form available at <a href="http://fine.fi/en">fine.fi/en</a>.</p> <p>Consumers are also entitled to file a complaint with the Consumer Disputes Board (<a href="http://kuluttajariita.fi/en">kuluttajariita.fi/en</a>). Before filing a complaint with the Consumer Disputes Board, consumers must contact the consumer rights advisers at a Local Register Office (<a href="http://kuluttajaneuvonta.fi/en">kuluttajaneuvonta.fi/en</a>).</p>

## **Asiakirja, jolla annetaan kuluttajansuojalain mukainen tieto viitekorosta**

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Luottosopimuksessa voidaan sopia, että velallisen maksettava korko muuttuu viitekorkona käytettävän euribor-koron muutosten mukaisesti. Euribor-korkoja hallinnoi European Money Markets Institute (EMMI). Viitekoron muutos alentaa tai korottaa maksettavaa korkoa luottosopimuksessa sovitulla tavalla.

## **Dokument med uppgift om referensräntan enligt konsumentnyddslagen**

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I kreditavtal kan parterna komma överens om att den ränta som gäldenären ska betala ändras i enlighet med ändringarna av euriborräntan som används som referensränta. Euriborräntorna administreras av European Money Markets Institute (EMMI). En ändring av referensräntan sänker eller höjer den ränta som ska betalas i enlighet med kreditavtalet.

## **Document providing reference rate information subject to the Consumer Protection Act**

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It may be stated in credit agreements that the interest rate payable by the borrower can change in accordance with changes in the Euribor rate used as the reference rate. Euribor rates are managed by the European Money Markets Institute (EMMI). A change to the reference rate will decrease or raise the payable interest rate in the manner laid down in the credit agreement.